

VENDOR SERVICE CONTACT INFORMATION

VENDOR.FILE VENDOR NAME..... MFG PHONE... SERVICE.EMAIL..... WARRANTY.....

AAME- A AMERICA 800-253-3011 CUSTOMERCARE@A-AMERI 1 YEAR: PARTS AND LABOR
 CA.COM 9/2020

ACC- ACCESSORIES (ALL VENDORS) 206-575-3044 NONE

ASPN- ASPEN FURNITURE INC. 602-442-5600 PARTS@ASPENHOME.NET 1 YEAR: LABOR
 10 YEAR: PARTS - WOOD PARTS AND COMPONENTS
 1 YEAR: PARTS - ELECTRICAL COMPONENTS
 9/2020

BENH- BENCHMASTER FURNITURE LLC 602-442-5600 714-414-0240 1 YEAR: PARTS ONLY, NO LABOR ALLOWANCE
 9/2020

BEST- BEST CHAIRS INC. 714-414-0240 812-367-2400 MBOHANON@BESTHF.COM 1 YEAR: LABOR
 2 YEARS: PARTS - RECLINER & LIFT CHAIR MECHANISM, FRAME & ELECTRICAL
 1 YEAR: PARTS - CUSHIONING, SPRINGS, FABRIC AND LEATHER SEAMS.
 9/2020

RETURN.
 UPDTED 9/07

BTEC- BEDTECH INC. 812-367-1761 360-200-0872 10 YEAR WARRANTY
 1ST YEAR FULL COVERAGE
 2-5 YEAR PARTS ONLY
 5-10 METAL PARTS ONLY
 4/2017
 15 YEAR MOTOR WARRANTY

CAPL- CAPEL RUGS INC, 360-200-0872 800-334-3711 ONE YEAR LIMITED WARRANTY ON MANUFACTURER DEFECTS
 VOID ON HILL SECONDS / "AS IS" MERCHANDISE
 CUSTOMER SERVICE: 1-800-382-6574
 UPDT 9/07

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CCOL- COUNTRY CLASSIC COLLECTIO 866-786-7949
NS

FLEX- FLEXSTEEL INDUSTRIES 563-556-7730 PARTS@FLEXSTEEL.COM 1 YEAR: LABOR
LIMITED LIFETIME: PARTS - SPRINGS, FRAME, RECLINING MECHANISMS, PREMI
N SEAT CU
SHION FOAM, FEATHER FILLING OTHER THAN FOR COMPACTION
5 YEARS: PARTS - SLEEPER MECHANISMS AND MATTRESSES, ELECTRICAL AND ME
HANICAL
COMPONENTS, STANDARD SEAT CUSHION FOAM
1 YEAR: PARTS - WOOD ITEMS, FABRICS, LEATHERS, FIBER FILLING, BATTERY
PACKS, PU
NS
9/2020

GLID- GLIDAWAY 563-556-7730
800-428-5222

HEAR- HEARTLAND TABLE PADS 260-303-1170

HNIL- HOWARD MILLER CLOCKS 616-772-9131 RETAIL2@HOWARDMILLER 2 YEARS: FLOOR CLOCKS
.COM
1 YEAR: OTHER CLOCKS OR FURNITURE ITEMS.
9/2020

HOOK- HOOKER FURNITURE CORP. 206-768-9900 HF@HOOKERFURNITURE.C 1 YEAR: ALL ITEMS
OM
9/2020

INTC- INTERCON FURNITURE 800-223-9125 JILLIAN@JWSALES.CO 1 YEAR: ALL ITEMS
9/2020
800-223-9125

INTL- INTERNATIONAL DESIGN PORT 503-459-4703 GKARNUTH@PORTERINTER 1 YEAR: LABOR
ER NATIONALDESIGN
8 YEARS: FRAMES & SPRINGS
1 YEAR: PARTS - RECLINER & LIFT MECHANISMS, ELECTRONICS, SLEEPER MECH
NISMS.
FABRICS, LEATHERS, CUSHIONS
9/2020

KAS- KAS RUGS 503-459-4703
800-967-4254

LEGA- LEGACY CLASSIC 336-449-4600
1 YR FREE OF MFG DEFECTS (FROM DATE OF SHIPPING FROM LEGA)
ALLOWANCES MUST BE AUTHORIZED BY CUST. SERVICE DEPT.
4/2017

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LIBE-	LIBERTY FURNITURE	336-449-4600 800-275-2223	WWW.NYLIBERTYF	1 YEAR FROM DATE OF SHIPMENT FOR MFG DEFECTS. PRE-AUTHORIZATION REQUIRED ON RETURNS 800-275-2223
LITS-	LITE SOURCE INC.	888-844-0049 800-868-8388		NEED TO HAVE LAMP STYLE NUMBER AND COLOR NEED SALES # AND OR PO# AND INVOICE# DESCRIBE IN DETAIL ISSUE OF LAMP PROBLEM
MAGN-	MAGNUSSEN HOME FURN.	909-597-8892 519-662-3040		1 YEAR: PARTS 9.2020
MASC-	MASTERCRAFT COLLECTIONS	909-930-9891		1 YEAR ON ALL PRODUCTS 3/2014
NEDA-	NEDELLION LIGHTING	800-877-5267		NO CURRENT WARRANTY INFO
NFI-	MODUS FURNITURE INT.	310-827-2129		MERCHANDISE WILL NOT BE ACCEPTED FOR RETURN WITHOUT A RETURN AUTHORIZATION FROM NFI. MUST BE REQUESTED WITHIN 15 DAYS OF DELIVERY. RETURNS MAY BE ISSUED FOR: MANUFACTURING DEFECTS, NFI ERRORS IN PROCESSING OR DEALER CANCELLATIONS. REPAIR CHARGES REQUIRE WRITTEN AUTHORIZATION FROM NFI AS WELL AS ORIGINAL INVOICE. REPLACEMENT PARTS: IF A MFG DEFECT, NFI WILL SHIP REPLACEMENT PARTS. QUESTIONS: CALL CUST SERVICE DEPT AT (310)827-2129. BTWN 8&5 DOESN'T COVER LABOR/TRANSPORTATION BEYOND 1 YR. 4/2017
MILL-	MILLENNIUM	310-827-2129 800-477-2222		1 YEAR:LABOR 5 YEARS: PARTS - SPRINGS, FRAMES, RECLINER METAL MECHANISM 3 YEARS: PARTS - SLEEPER SOFA MECHANISMS AND MATTRESSES 1 YEARS: PART - FABRICS, LEATHERS, CUSHIONING, ELECTRONIC COMPONENTS, WOOD ITEMS. 9/2020
MOES-	MOE'S HOME COLLECTION	800-967-9942 800-967-9942		
NIGH-	NIGHT & DAY	360-573-3309	PARTS@NIGHTANDDAYFURNITURE.COM	1 YEAR: PARTS & LABOR. 9/2020
NORT-	EMERALD HOME -NORTHWEST	253-922-1400 58-8893	3RD PARTY SHIP 360-5	10 YEARS: PARTS - UPHOLSTERY FRAME. SPRINGS 5 YEARS: PARTS - RECLINER MECHANISMS 2 YEARS: PARTS - ELECTRICAL RECLINER COMPONENTS. POCKETED COIL SEAT SPRINGS 1 YEAR: PARTS - FABRIC & LEATHER SEAMS, CUSHION FOAM 9/2020
OAKC-	OAKCRAFT	253-838-1711 541-745-3065	oakcraftfurniture@gmail.com	1 YEAR: PARTS & LABOR

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ail.com

9/2020

OFFS-	OFFICE STAR	541-745-3065 800-386-2709 800-950-7262	
OMNI-	OMNIA ITALIAN DESIGN	909-393-4400	1 YEAR: LABOR LIMITED LIFETIME: PARTS - FRAMES, SPRINGS 3 YEARS: PARTS - LEATHERS WITH RECOMMENDED CARE, RECLINER MECHANISMS, & LEEPER MECHANISMS & MATTRESSES. CUSHIONING. 9/2020
OWEA-	ORIENTAL WEAVERS	800-858-5749	SPHINX: WARRANTS TO DEALER THAT RUGS WILL NOT WEAR MORE THAN 10% OF PILE IN THE FIRST YEAR. (ABRASIVE WEAR ONLY). DOES NOT COVER BURNS, CUTS, TEARS OF DAMAGE DUE TO IMPROPER USE OR APPLICATION OF IMPROPER CLEANING AGENTS. DOES NOT INCLUDE MATTING AND CRUSHING OF FACE PILE.EX
PALE-	PALETTES BY WINESBURG	330-893-2705	3 YEARS: WOOD AND FINISH WARRANTY 1 YEAR: PARTS - HARDWARE AND OTHER COMPONENTS 9/2020
PARK-	PARKER HOUSE FURNITURE	330-893-2705 800-628-1319 800-628-1319	1 YEAR ALL GOODS
POWL-	POWELL CO.	800-622-4456	CAN REPLACE MISSING/DAMAGED PART OF AN ITEM IF RECEIVED THAT WAY. FILL OUT A PARTS ORDER FORM AND SEND TO THE COMPANY
PULK-	PULASKI	336-819-7200	1 YEAR: PARTS & LABOR 9/2020
ROWE-	ROWE	336-819-7200 800-340-7693	1 YEAR: LABOR LIMITED LIFETIME: PARTS - FRAMES & SPRINGS 5 YEARS: PARTS - FOAM SEAT CUSHIONS. SLEEPER AND SWIVEL ROCKER MECHANISMS 3 YEARS: PARTS - SLEEPER MATTRESSES 1 YEAR: PARTS - FEATHER CUSHIONS, FABRIC SEAMS, LEATHER, BACK PILLOWS, ZIPPERS 9/2020
SAMS-	SAM'S INTERNATIONAL	703-847-8670 650-244-9800	
SERT-	SERTA		INQUIRY.PUY@SERTA.COM
SINN-	SINMONS	888-293-7055	10 YEARS: MOST CURRENT MODELS (REQUIRES LAW LABEL RETURN) 20 YEARS: ADVANCED MOTION ADJUSTABLE BASES (ERGO SERVICE) 1 YEAR: BASIC ADJUSTABLE BASE 9/2020

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SMOT-	SOUTHERN MOTION	770-512-7700 662-488-4007	BCORNELIUS@SOUTHERNMOTION.COM	1 YEAR: LABOR 7 YEARS: PARTS - REGULAR RECLINING MECHANISM 5 YEARS: PARTS - FRAME, SPRINGS, SLEEPER MECHANISMS, MATTRESSES, CUSHIONS 3 YEARS: PARTS - LIFT CHAIR MECHANISMS & MOTORS 1 YEAR: PARTS - WANDS & OTHER ELECTRICAL COMPONENTS, LUMBAR UNITS, FABRIC, LEATHER HER 9/2020
SSIL-	STEVE SILVER CO.	972-564-2601	SSUTTON@SSILVER.COM	1 YEAR: LABOR 5 YEARS: PARTS - RECLINING MECHANISMS, FRAMES, SPRINGS, CUSHIONING 3 YEARS: PARTS - LIFT CHAIR MECHANISMS & MOTORS 1 YEAR: PARTS - WANDS & OTHER ELECTRICAL COMPONENTS, LUMBAR UNITS, FABRIC, LEATHER HER
STLA-	STYLECRAFT LAMPS INC.	662-429-5279		NO CURRENT WARRANTY INFO
SUNN-	SUNNY DESIGNS INC	662-429-5279 909-373-1555	LASERVICE@SUNNYDESIGNS.COM	1 YEAR FOR MANUFACTURING DEFECT 4/2017
SUNS-	SUNSET HOME FURNISHINGS	866-597-5295	COM	1 YEAR: LABOR LIMITED LIFETIME: PARTS - FRAMES, SPRINGS, RECLINER MECH, CUSHIONS 5 YEARS: PARTS - ELECTRICAL COMPONENTS & MOTORS 2 YEARS: PARTS - STD SLEEPER MECHS & MATTRESSES 1 YEAR: FABRIC SEAMS 9/2020 - DROPPED FRAMES CAN BE ORDERED FOR UP TO 60 DAYS AT SAME PRICE. FOR UP TO A YEAR WITH A \$50 PER SEAT UPCHARGE.
SURY-	SURYA	509-534-6994 877-275-7847 706-625-4823		
TPED-	TEMPURPEDIC	888-298-4123		10 YEARS - EXCHANGE 9/2020

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UNIT- UNITERS NA 877-336-3041 SHARRON@UNITERSNA.C 5 YEARS LIMITED WARR- CUSTOMER REQUESTS SERVICE DIRECTLY WITH MFG ON
OH INE AT WWW.UNITERSNA.COM OR CALL 866-213-6702

WINN- WINNERS ONLY 800-266-9663 PARTS@WINNERSONLY.CO 1 YEAR: PARTS
M 9.2020

760-599-0300

[405] 48 items listed out of 1696 items.